

Contract for Services

The solicitor

Employee Claims Centre (ECC) need a specialist panel of highly skilled, proactive solicitors who will fight hard on behalf of claimants and who believe that winning the case is more important than maximising costs.

Our promise to the claimant

We promise the claimant that they will receive expert advice from well qualified employment law experts and that they will receive best advice with regard to methods of funding their claim.

The membership fee

The cost of joining the ECC panel is fixed at £600.00 per month. The first payment and subsequent payments are made by **BACS to RTA Financial Recovery Account number 90389838 Sort code 20 94 74**. You agree to become a member of the panel for a minimum of 3 months.

The process

ECC will supply leads via email and asks that the solicitor contacts the claimant by telephone or email within 24 hours of receipt. The panel solicitor must assess the lead and discuss with the claimant as soon as possible and then make a decision to progress matters or reject the lead. If the lead is rejected, please ensure you notify the claimant that you will not be dealing with their claim, giving them the reason/s why, and then return the lead to ECC via email, with an explanation for rejection. ECC will either dispose of the lead or reallocate it to another panel member, depending on the reason for rejection. ECC often have cases returned by one solicitor but accepted by another for a whole range of reasons.

General

ECC is a marketing business and will invest heavily in a number of marketing methods in order to try to generate a volume of leads for its panel members. The leads generated will be allocated to the panel solicitors on a rotational basis. ECC will endeavour to take steps to maximise both the quality and quantity of the leads supplied to its panel members by actively exploring all marketing methods. Please note that, as with any marketing activity, results are not guaranteed as there are factors beyond our control. All panel membership fees paid to Employment Law Centre are not refundable under any circumstances, however, if cancellation of membership by the panel solicitor takes place, we will continue to supply leads to the panel member for a further 30 day period immediately after cancellation, in an effort to try to ensure the panel member is not financially out of pocket.

Cancellation

Either ECC or the panel member has the right to terminate this agreement for the following reasons.

1) The solicitor is unhappy with the service level. The solicitor must firstly contact ECC by telephone or in writing to advise ECC of the reason's they are not satisfied. ECC will investigate and respond to the solicitor within 48 hours. If the solicitor is unhappy with the outcome they must give 30 day's notice in writing of their intent to leave the panel.

2) ECC is unhappy with the solicitor's service. ECC will contact the solicitor by telephone or in writing to advise the solicitor of the reason/s they are not satisfied. The solicitor must investigate and respond to ECC within 48 hours. If ECC is unhappy with the outcome, they must give the solicitor 30 day's notice in writing of their intent to remove them from the panel.

**13 Old Park Road Clevedon BS21 7JH Phone: 01275 874223
Mobile: 0777 543 5226 e-mail: kbstokes170264@gmail.com**

**Employee Claims Centre and www.employee-claims.co.uk are trading names of
Kevin Stokes (RTA Financial Recovery), 13 Old Park Road, Clevedon, Somerset BS21 7JH.**

3) Payment of the monthly membership fee ceases. ECC will contact the solicitor to establish the reason/s for the payment ceasing. If the problem can be rectified, the solicitor must immediately pay the outstanding sum in order to continue to receive leads from ECC.

Changes to the agreement

During the period of this agreement, Employee Claims Centre may develop additional services to offer its panel members. Panel members may also decide to change the types of cases they wish to receive. Any changes requested by either party (ECC or a panel member) must be confirmed in writing and accepted by mutual agreement and in writing.

**We wish to receive employment law related leads from Employee Claims Centre.
Please use the following email address to forward all enquiries to our practice;**

Email: _____

Employee Claims Centre's main point of contact at our practice will be;

Name: _____ Telephone: _____

I, (name) _____

For and on behalf of (solicitors practice) _____

Practice address _____

We accept and agree to abide by the terms of the Contract of Services and wish to enter into a working relationship with Employee Claims Centre.

Signed _____ Dated _____

Position _____

Agreed by Employee Claims Centre

Signed _____ Dated _____

Position Proprietor of Employee Claims Centre

>> Important Information <<

**Please make all payments by BACS to RTA Financial Recovery Account number 90389838
Sort code 20 94 74.** (Employee Claims Centre is a trading name of Kevin Stokes t/as RTA Financial Recovery)

**Please post your Contract for Services to New Business Department, Employee Claims Centre,
13 Old Park Road, Clevedon BS21 7JH.**

I hope you will take up our offer in a genuine attempt to provide a top quality service to people who deserve it, and to improve the profitability of our panel members. Thank you for taking the time to read our information and we hope to welcome you on board very soon.

Yours sincerely,

Kevin Stokes
Employee Claims Centre

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